

NCR WITS CUSTOMERS

We want to thank all of you for your commitment to GSA and the WITS program. Now that we have successfully completed the transition from WITS2001 to WITS 3, we are in the process of closing out the WITS2001 contract. To allow the contract to close-out, all invoices and billing disputes must be cleared. We have established the following dates for submission of a WITS2001 billing dispute.

March 15, 2010 – Agency BAC(s) that transitioned to WITS 3 in October 2009

April 15, 2010 – Agency BAC(s) that transitioned to WITS 3 in January 2010

Please submit all disputes via email to: witscivilian@verizon.com or witsmilitary@verizon.com and indicate the appropriate disputed information.

Please direct any questions to the Verizon WITS Center at 1 800 381-3444 option “5.”